WINDOWS 7

1. Click on the wireless icon in the bottom right hand corner of the screen
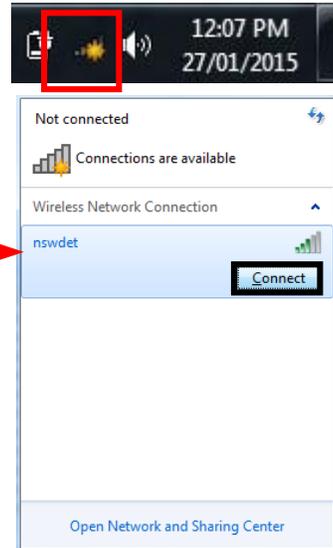
2. Click on detnsw

3. Enter your internet username as follows
   Username: lisa.simpson@detnsw Password: *******************

   Then press enter, if successful you will be connected to the wireless, and don't need to go any further.
   If the process fails, click cancel and proceed to step 4

4. Open up the wireless menu again (as shown in step1) then click "Open Network and Sharing Center" then "Manage wireless networks"
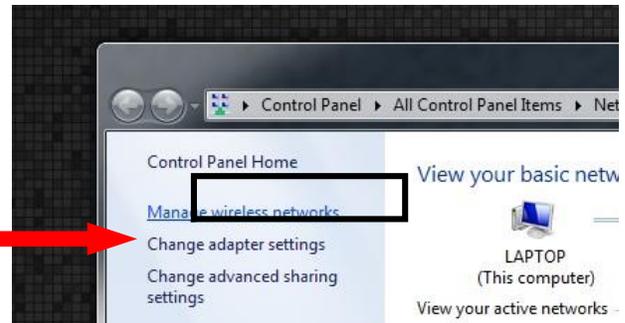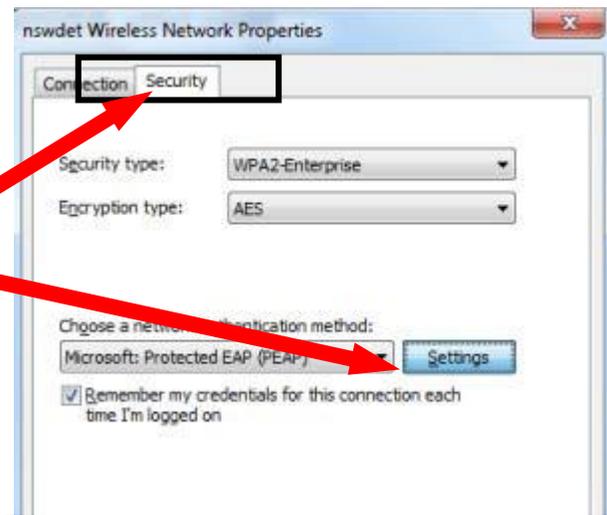
5. Click Add, then add in the following details:
   • Network name: detnsw
   • Security type: WPA2-Enterprise
   • Encryption type: AES
   Also ensure that "Start this connection automatically" is checked.
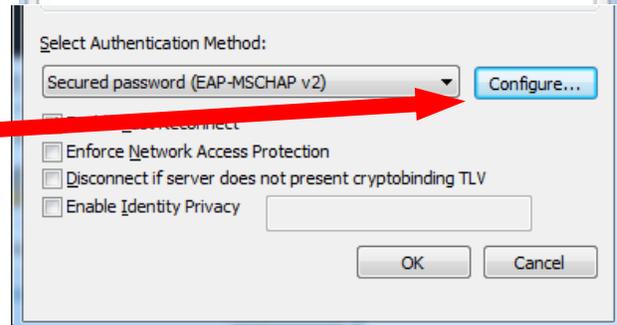6. Then click next, and "Change connection settings"

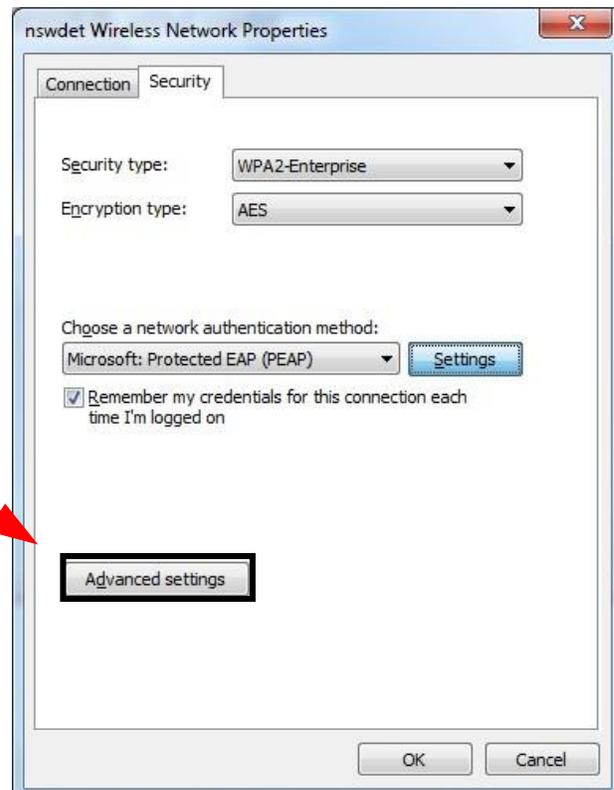7. Select the security tab, and click settings

8. Then click configure

9. Uncheck "Automatically use my Windows login name and password". Then press OK, and then OK again to close the "Protected EAP" window. You should be back at the security tab.
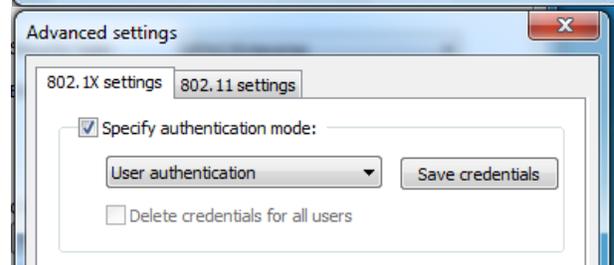
10. Click on Advanced settings

11. Tick "Specify authentication mode" and select "User Authentication" from the drop down list.

12. Press the "Save credentials" button, then put in your internet username and password, example:
Username: Lisa.simpson@detnsw Password: *******************

Then press OK on each of the remaining open windows to complete the process

13. Click on the network icon in the bottom hand corner, and select detnsw from the list to try connecting again.