



Whitebridge High School



Warranty Assessment Form

Alinta offers 12 months warranty on items with manufacturing faults, excluding general wear and tear. Below are examples of manufacturing faults:

1. Broken Zipper on new trousers
2. Missing button from Blouse or Shirt

If you are unsure if your garment qualifies for a warranty claim, please contact the customer service center on 02 4321 0433 or at whitebridge@alinta.com.au

To complete a warranty assessment please complete the steps below.

Step 1:

Purchase Date:..... Student Name:.....

Invoice #:..... Parent/Carers Name:

Contact #:..... Email:.....

Product	Size	Warranty Issue

Important! - All garments must be laundered prior to sending for warranty assessment. Garments that have not been washed will not be assessed.

Step 2:

Once completed, place form and washed garments in a post bag. Free post bags can be collected from student services.

Step 3:

Log online (Whitebridge High School Uniform page) to print your prepaid post label.

Step 4:

Post your parcel at a post office or in a post box. Please allow 7-10 days for your warranty to be assessed.

[If you have any questions or need assistance, please contact the customer service center 02 4321 0433 or at whitebridge@alinta.com.au](mailto:whitebridge@alinta.com.au)